



Health Solutions

Member Portal Registration

The Costco member portal provides easy-to-use tools that help you make the most of your pharmacy benefit plan. Enrolling is easy with these simple steps!

1. Go to costcohealthsolutions.com.

- ▶ Click "Member Login".
- ▶ Click "Register" and enter your contact information.

Costco has recently moved platforms, existing users must create a new account.

Member Log In

[Log In](#)

Haven't made an account yet?

[Register](#)

Need help registering? [Download the registration guide.](#)

2. Provide contact and membership information.

- ▶ If you select "I don't know my member ID", OR if the Member ID entered does not match the First Name, Last Name and Date of Birth entered, then you will be taken through a few simple questions to validate your information.

Registering is easy! Simply enter the following information exactly how it appears in your benefit enrollment information. You don't need your member ID, but your plan must be active to register.

1 Contact Information

First Name *

[Verify](#)

Registering is easy! Simply enter the following information exactly how it appears in your benefit enrollment information. You don't need your member ID, but your plan must be active to register.

2 Membership Information

Member ID [Verify](#)

[I don't know my member ID](#)

[Back](#) [Next](#)

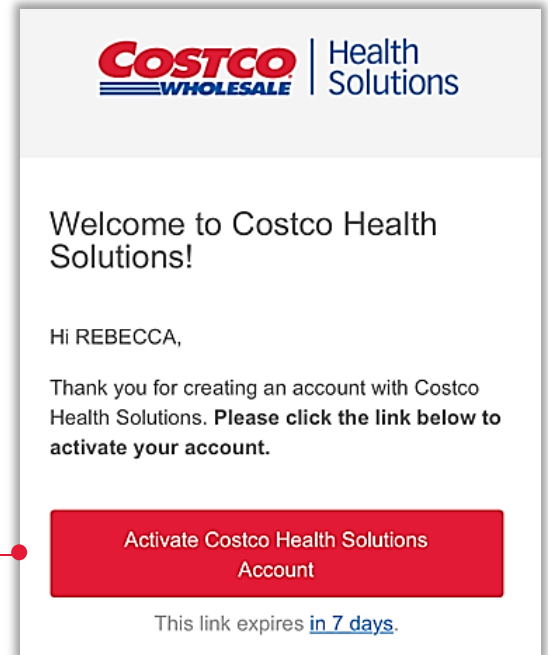
3 Verification

3.

Receive email verification and activation.

- ▶ A verification link* will be emailed to you within five minutes. If you do not see the email in your inbox, refresh your inbox or check your spam folder.
- ▶ Open the verification email and click "Activate Costco Health Solutions Account".

*Note: the verification link expires in 7 days.



4.

Create an account.

- ▶ Set up a password to create your account. For your security, your password must be at least eight characters and include a lowercase and uppercase letter, a number and a symbol.
- ▶ You will then be taken to the sign-in page.

A screenshot of a web form for creating a new password. It has a title "Enter new password" and a text input field. Below the field are "Password requirements:" listed as: "At least 8 characters", "A lowercase letter", "An uppercase letter", "A number", and "Your password cannot be any of your last 4 password(s)". There is also a "Repeat new password" section with another text input field. A red line connects the first input field to the instruction in step 4.

It's that easy. Get started today!

*Current members registered with an older version of the member portal must register for the new portal using the steps outlined above.

**Your plan must be effective before your member portal will be active.