

## We've got you covered wherever you are.



### Access to Care

UnitedAg members can benefit from a wide range of networks, including Blue Shield of California PPO for medical, Blue Shield National Network, Costco Health Solutions for pharmacy, First Dental Health for dental, VSP for vision, and SAIN for exclusive services along the Mexico/U.S. border.

## Member owned wellness clinics.



### UnitedAg Health & Wellness Clinics

UnitedAg's regional Health & Wellness Clinics provide a comprehensive range of services, from disease management to wellness and prevention, with **ZERO** copay required for most plan offerings. These centers are conveniently located in [Chico](#), [Colusa](#), [Salinas](#), [Santa Maria](#), [Turlock](#), and [Visalia](#).

## Diabetes management & life style coaching.



### Health Management

UnitedAg connects members with preventative and personalized health coaching programs, such as Livongo for diabetes monitoring and one-on-one nutritional counseling for chronic illness, available through our Health & Wellness Centers.

## Online tools and resources.



### UnitedAg Health Portal & Benefits Connect App

Both the health portal and benefits app provide our member companies and their employees access to various plan documents and resources to help them manage their healthcare. As simple as one click away, members can have access to their health benefits.

## Member Services



### Customer Service

Our bilingual member services team provides assistance in both English and Spanish, with an average response time of **45 seconds**. Members can receive help with complex issues from dedicated advocates, send general questions via **SMS 949.594.0788 for English, 949.524.4877 for Spanish**, and access on-site bilingual support for enrollment and benefits.

## Did you know?



- UnitedAg has been recognized as a **Top Workplaces 2024** winner by the Orange County Register. This prestigious award is based solely on employee feedback collected through a confidential survey conducted by Energage, LLC.
- UnitedAg ranked **top 2%** employer for encouraging new ideas and innovation.
- UnitedAg ranked **top 9% among employers** for having staff that believes in the values and goals of the organization.