

Important

Reminders

With Costco Health Solutions you will now have access to more than 64,000 retail pharmacies nationwide, including Walgreens, Rite Aid and CVS. A membership is not required to utilize Costco retail or mail order pharmacies.

To find an in-network retail pharmacy, including Costco locations, near you please visit: unitedag.org/costco.

NEW ID CARD

unitedag
UNITED AGRICULTURAL BENEFIT TRUST

Benefit Administered by:
United Agricultural Benefit Trust
54 Corporate Park
Irvine, CA 92606-5105

Member
Name: Abraham Lincoln
Member ID: 1234D5678
Employer: ABC Farm, Inc.
Employer #: 01234-000
**Benefit ID Only - Not proof of Eligibility*

Benefit Plans
In Network Copay:
Office Visit: \$30 / Specialist: \$45
Urgent Care: \$100 / ER: \$300
Rx Copays Retail:
Generic: \$10 / Brand: \$50 / Specialty: \$100
Annual Deductible:
Med In / (Out) Network : Rx In / (Out) Network
Individual: \$1,000 / (\$5,000) : \$1,000 / (\$5,000)
Family: \$2,000 / (\$10,000) : \$2,000 / (\$10,000)
Annual Out-of-Pocket Max:
Med In / (Out) Network : Rx In / (Out) Network
Individual: \$1,000 / (\$5,000) : \$1,000 / (\$5,000)
Family: \$2,000 / (\$10,000) : \$2,000 / (\$10,000)

Eligibility
For general questions regarding eligibility, benefits, claims status, and prior authorizations: **800.223.4590**

Provider Networks & Auth
All inpatient admissions require prior authorization. Emergency admissions require 48 hour notice. Failure to notify may result in benefit reduction. Blue Shield of CA, an independent member of the Blue Shield Association, provides network access only, and no network access is available from Blue Cross Blue Shield plans outside of CA's service area. Blue Shield of CA provides no claims payment services and does not assume financial risk or obligation with respect to claims.
CA Medical Providers and Authorization:
blue shield of california
www.blueshieldca.com/networkppo
CA Prior Authorization: 800.541.6652
Out-of-CA Medical Providers and Authorization:
First Health Network
www.firsthealthnetwork.com/pponetwork
Out-of-CA Prior Authorization: 800.223.4590
Pharmacy:
Costco Health Solutions
www.costcohealthsolutions.com
Customer Care: 877.908.6024

Claims Submission
Payor ID: UAGBT
CA Medical Claims:
Blue Shield of California
PO Box 272540
Chico, CA 95927-2540
Out-of-CA Medical Claims:
First Health Plans
PO Box 62045
Phoenix, AZ 85082
Rx Claims:
Costco Health Solutions
P.O. Box 999
Appleton, WI 54912
Dental, Vision Claims:
UnitedAg
54 Corporate Park
Irvine, CA 92606
RxBIN: 016127
RxPCN: CWHHS
Rx Group: UBT
New Rx Bin #
New Logo

Contacts
Provider Relations and Support: 949.534.6754
Member Support (Eng&Spn): 949.975.1424
Telemedicine Services: 800.835.2362

Revised Date
rev01/01/2022

Costco Customer Care

You will receive your new ID card from your employer.

The Costco Health Solutions team is available 24 hours a day, seven days a week, (closed Thanksgiving and Christmas Day) at **877.908.6024** on or after **January 1, 2022**. This number will be on the back of the member ID card along with the UnitedAg Member Services number.

Frequently Asked Questions

Do I need to present my new ID Card to my health provider?

Yes. Due to the new Pharmacy Network transition, your card has been assigned a new pharmacy bin number which may cause an interruption in your benefits. **Please advise your health provider starting January 1, 2022.**

How do I get a list of pharmacies in the Costco Health Solutions Network?

You can find an in-network pharmacy using the pharmacy locator here: unitedag.org/costco.

Do all UnitedAg members need to use Costco pharmacies?

No. The Costco pharmacy is similar to the current network in place including large brand pharmacies and independently owned pharmacies such as CVS, Rite Aid and Walgreens. A Costco membership is not required to use a Costco pharmacy.

How do I set up an Online Ordering Service Account?

The Mail Order Pharmacy provides an online ordering service. If you choose to utilize the online ordering service, it is helpful if you are familiar with basic online purchasing processes and if you have frequent access to your e-mail account. The majority of communication between you and the Mail Order Pharmacy will be through e-mails. When using this service, all orders for new prescriptions must be initiated online at Costco.com. **Visit the Costco Pharmacy website: pharmacy.costco.com.**

How do I order a new prescription using the Traditional Mail Order Service?

If you need to start your medication immediately or do not have enough to last you at least two weeks, request two prescriptions from your prescriber: one for an initial short-term supply of your maintenance medication that your local retail pharmacy can fill immediately, and a second for a 90-day supply, including the refills that can be submitted to the Mail Order Pharmacy.

Include your new 90-day supply prescription with your completed Mail Order Patient Profile form and mail it to the Mail Order Pharmacy. If you do not have a written prescription please obtain one from your prescriber.

What form of payment may I use for Traditional Mail Order service?

For your convenience and to make quick and secure payments, Costco accepts Visa, MasterCard Discover and Costco Credit Cards.

IMPORTANT:

Please be sure to dispose of your **old ID Card (2021)** and replace with your **New ID Card (2022)** as your old ID card will no longer be valid starting January 1, 2022.