



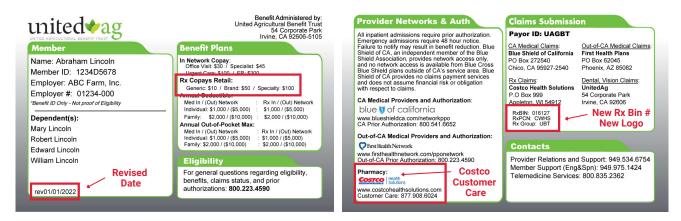
Important

Reminders

With Costco Health Solutions you will now have access to more than 64,000 retail pharmacies nationwide, including Walgreens, Rite Aid and CVS. A membership is not required to utilize Costco retail or mail order pharmacies.

To find an in-network retail pharmacy, including Costco locations, near you please visit: unitedag.org/costco.

NEW ID CARD



You will receive your new ID card from your employer.

The Costco Health Solutions team is available 24 hours a day, seven days a week, (closed Thanksgiving and Christmas Day) at 877.908.6024 on or after January 1, 2022. This number will be on the back of the member ID card along with the UnitedAg Member Services number.





Frequently Asked Questions

Do I need to present my new ID Card to my health provider?

Yes. Due to the new Pharmacy Network transition, your card has been assigned a new pharmacy bin number which may cause an interruption in your benefits. Please advise your health provider starting January 1, 2022.

How do I get a list of pharmacies in the Costco Health Solutions Network?

You can find an in-network pharmacy using the pharmacy locator here: unitedag.org/costco.

Do all UnitedAg members need to use Costco pharmacies?

No. The Costco pharmacy is similar to the current network in place including large brand pharmacies and independently owned pharmacies such as CVS, Rite Aid and Walgreens. A Costco membership is not required to use a Costco pharmacy.

How do I set up an Online Ordering Service Account?

The Mail Order Pharmacy provides an online ordering service. If you choose to utilize the online ordering service, it is helpful if you are familiar with basic online purchasing processes and if you have frequent access to your e-mail account. The majority of communication between you and the Mail Order Pharmacy will be through e-mails. When using this service, all orders for new prescriptions must be initiated online at Costco.com. Visit the Costco Pharmacy website: pharmacy.costco.com.

How do I order a new prescription using the Traditional Mail Order Service?

If you need to start your medication immediately or do not have enough to last you at least two weeks, request two prescriptions from your prescriber: one for an initial short-term supply of your maintenance medication that your local retail pharmacy can fill immediately, and a second for a 90-day supply, including the refills that can be submitted to the Mail Order Pharmacy.

Include your new 90-day supply prescription with your completed Mail Order Patient Profile form and mail it to the Mail Order Pharmacy. If you do not have a written prescription please obtain one from your prescriber.

What form of payment may I use for Traditional Mail Order service?

For your convenience and to make quick and secure payments, Costco accepts Visa, MasterCard Discover and Costco Credit Cards.

IMPORTANT: