



FAQs on Superior Insurance Services, Inc. COBRA ARPA Issues  
April 16, 2021

**Q1: Does the COBRA ARPA premium subsidy also apply to dental and vision benefits?**

Yes, the COBRA ARPA premium subsidy also applies to dental and vision benefits.

**Q2: Will Superior provide the new 60-Day Second Election COBRA Notice for employers?**

Yes, if the employer group has elected to have their COBRA benefits administered by Superior. Superior will provide the new 60-Second Election COBRA Notice for such employer groups who have their COBRA benefits administered by Superior.

**Q3: Will Superior provide the new 60-Day Second Election COBRA Notice and invoicing for employer groups who outsource their COBRA administration to a third-party administrator (COBRA TPA)?**

No. If an employer group has their COBRA benefits administered by a COBRA TPA (i.e., another entity other than Superior), then the COBRA TPA is responsible for providing the new 60-Second Election COBRA Notice to the assistance eligible individuals (AEIs) and invoicing the employer group for the COBRA premium subsidy. Superior will not be providing COBRA administrative services to employers who have retained a COBRA TPA to administer their COBRA benefits.

**Q4: What kind of notice will Superior provide to assistance eligible individuals from October 1, 2019 through March 31, 2021?**

Superior will provide the April 7, 2021 released DOL Model new 60-Day Second Election COBRA Notice for assistance eligible individuals (AEIs). Although this new DOL Model new 60-Day Second Election COBRA Notice was not released in Spanish, Superior will have such notice translated into Spanish. Note that this new 60-Day Second Election COBRA Notice for assistance eligible individuals (AEIs) must be provided by **May 31, 2021**.

**Q5: Will Superior provide the new 60-Day Second Election COBRA Notice to other individuals who are eligible for COBRA due to other qualifying events such as voluntary termination, death, divorce, or legal separation of the covered employee and or dependent is age twenty-six (26) or above?**

No. The new 60-Day Second Election COBRA Notice will only be provided to applicable assistance eligible individuals (AEIs). Individuals who qualified for COBRA due to voluntary termination, death, divorce, or legal separation of the covered employee and or dependent is age twenty-six (26) **will not** receive the new 60-Day Second Election COBRA Notice.

**Q6: When must the assistance eligible individual (AEI) respond to the new 60-Day Second Election COBRA Notice?**

The day the assistance eligible individual (AEI) *receives* this notice, he/she must decide whether or not to elect COBRA coverage and take advantage of the COBRA premium assistance. Accordingly, the new 60-day second election period (i.e., Second chance at COBRA) starts tolling the date the AEI *receives* this new notice. The 60-day period does not start from the date of the notice.

**Q7: What kind of notice will Superior provide to an employee who experiences a qualifying event and is eligible for COBRA during the ARPA subsidy period ending September 30, 2021?**

As soon as reasonably possible, Superior will provide employees who experience a qualifying event and are eligible for COBRA the following:

- a newly revised DOL Model General Notice which includes an election notice for assistance eligible individuals (AEIs) experiencing qualifying events from May 2021 through September 30, 2021,
- DOL Model summary of the COBRA premium assistance and
- DOL Model Request for Treatment as an Assistance Eligible Individual form.

This information will be provided to any employee who experiences a qualifying event and becomes eligible for COBRA. This includes employees who voluntarily terminate (i.e., quit). The employee will then have to complete the DOL Model Request for Treatment as an Assistance Eligible Individual form and attest that he/she qualifies as an assistance eligible individual (AEI).

**Q8: If an employee was eligible for COBRA on or after October 1, 2019 but did *not* elect COBRA, can the employee still receive the COBRA ARPA subsidy?**

Yes. The new 60-Day Second Election rule (i.e., Second Chance at COBRA) will apply to all assistance eligible individuals (i.e., fired, furloughed, or laid off) from employer groups who *did not* elect COBRA coverage before April 1, 2021 (presumably because it was too expensive) or previously elected COBRA but let it lapse. These AEIs will have a Second Chance to elect COBRA effective April 1, 2021 and take advantage of the 100% COBRA ARPA Subsidy.

**Q9: Does an employer need to notify Superior regarding employee termination status?**

Yes. Effective April 2021 through September 30, 2021, all employers will need to confirm to Superior whether an employee has been terminated due to involuntary termination or experienced a reduction in hours (i.e., furlough, or lay off). Superior needs confirmation of the employee termination status from the employer to determine if such employee qualifies as an assistance eligible individual (AEI).

**Q10: What about employer group notification obligations for October 1, 2019 through March 31, 2021?**

Employer groups will need to review their employment records from October 1, 2019 through March 31, 2021. Superior will be contacting employer groups to obtain verification of employee termination status from October 1, 2019 through March 31, 2021. Superior needs this information to send the mandatory new 60-Day Second Election COBRA Notice to all applicable assistance eligible individuals (AEIs). This notice must be provided by *May 31, 2021*.

**Q11: Does this employer notification regarding employee termination status apply to current active COBRA members for April 2021?**

Yes, up until the end of September 30, 2021.

**Q12: How will Superior invoice the employer for the owed COBRA ARPA subsidy contributions?**

Superior will include a separate invoice for any applicable owed COBRA ARPA subsidy contributions attached to our monthly invoice.

**Q13: Will the COBRA ARPA subsidy invoice be for the entire six-month period on a single invoice, or will the employer be invoiced each month from April 1, 2021 through September 30, 2021?**

The Superior COBRA subsidy invoice will be done every month for the applicable period.

**Q14: Does the Superior April invoice include owed COBRA ARPA subsidy contributions?**

No. After Superior receives employer confirmation of the termination status of the active COBRA member, the May 2021 invoice will include any applicable owed COBRA ARPA subsidy contributions owed for both April and May 2021.

**Q15: What are the employer groups' responsibilities regarding former employees terminated between October 1, 2019 and March 31, 2021?**

The employer needs to go back and look at their employment records to start creating a list of all employees that were involuntarily terminated, furloughed, or laid off from October 1, 2019 through March 31, 2021. Superior will be contacting the employer groups for such confirmation. Once these assistance eligible individuals (AEIs) start receiving the new DOL 60-Day Second Election Notice and if such AEIs choose to elect COBRA, Superior will invoice the employer group for the owed COBRA ARPA contributions for the applicable subsidy period. The employer will need to reconcile on their end the COBRA invoice for the owed contributions with their employment records to confirm these individuals qualify as AEIs.

**Q16: At the end of the COBRA ARPA 6-month period, will Superior provide administrative assistance with Form 941 by giving information on total COBRA ARPA subsidies contributed to the employer group's plan?**

No. The employer HR department is responsible for keeping track of the total amount of COBRA ARPA subsidies contributed to the employer group's plan.

**Q17: How will Superior administer COBRA benefits for new employers with an effective date between April 1, 2021 and September 1, 2021?**

This answer will depend on whether the employee elected COBRA *prior* to the new employer contracting with Superior for third party administrative services.

Non-Active COBRA members as of Superior's Effective Contract Date

Superior *will not* be providing COBRA administration for an employer's *non-active* COBRA members as of an employer's contract effective date. This means that if the former employee *was not an active* COBRA member as of the effective date when the employer signed an agreement with Superior, then the *prior COBRA benefits administrator or employer* (whoever administered COBRA) would be responsible for providing the notice and invoicing for COBRA ARPA subsidies.

Active COBRA members as of Superior's Effective Contract Date

Superior will provide COBRA administration for an employer's *active* COBRA members as of the effective contract date. This includes providing the new 60-Day Second Election Notice and COBRA subsidy invoicing.

**Q18: Are there employer penalties for non-compliance with the COBRA ARPA subsidy rules?**

Yes. Employers are subject to penalties for any ARPA subsidy-related failures such as failure to provide the COBRA ARPA subsidy or failure to provide the required notices. The penalty is up to \$100 per member (up to a family maximum of \$200) for each violation that continues.

**Q19: Are there employee penalties for misrepresenting their eligibility for the COBRA ARPA premium subsidy assistance?**

Yes. Any assistance eligible individual (AEI) who is receiving employer provided COBRA premium coverage must notify Superior of their eligibility for another group health plan or Medicare. Individuals who fail to do so will be subject to a \$250 penalty. If the failure is fraudulent, the individual will be subject to the greater of \$250 or 110% of the premium assistance provided after termination of eligibility.